

JustUs Privacy Notice for Children

How we use your data

Who are we?

We are JustUs, a charity that helps people who might not have somewhere safe to live. We have been doing this since 2014.

We do other things too, like training adults about how they can help people who don't have a safe place to call home and talking to the Mayor and the MP about how people can be helped better.

What is data?

Data could be your name, your birthday, where you are living and what help you are getting, or maybe if you are poorly or not safe where you are living.

How to get in touch with us

If you want to know more about how we use your data, or if you want to ask a question to us then we would love to help. If you are under 13 your parent or carer would need to do this. If you are over 13 then you can write to JustUs. We are contactable at info@justus.org.uk

We think it would be best if you discussed this with a parent or carer first, and that you copied them into any emails you send, but you don't have to.

Where do we get your data from and what we do with it?

We usually get your data from whoever looks after you, or sometimes a teacher at school or social worker, if you have one.

If we are helping you we will only get the data we actually need, so we probably won't ask you for your shoe size or what football team you support. If you are 12 or younger, we would only take this if we had permission from whoever looks after you to do that. If you are 13 or older, we need to get your permission unless we need it to keep you or someone else safe

So:

If you are 13-17 years-old, then you can give us permission to use data to help you have somewhere safe to live and to keep you and other people safe.

It is really important to know that we are really careful with your data so we won't lose it or give it to someone who shouldn't have it – it is *yours* after all and just because you're not an adult yet doesn't mean your data is any less important – actually the law says we have to be even more careful with your data.

Everyone at JustUs is trained in how to use your data and how to keep it safe. We do not share it unless you tell us we can (unless we are really worried about you or someone else), and we store it very safely.

How long we keep your data for

We have thought a lot about how long we should keep your data. We delete information after 1 year of your family no longer needing our help. We keep it very safe, just like you would expect us too.

Your rights

As a child you have lots of rights, like the right to think and believe anything you want, a right to be protected against being treated unfairly and a right to get an education. You also have lots of rights about your data. For example, you and your family can see all the data we have used about you – you just need to ask us to see it. And if we get something wrong you have a right to tell us to correct it. You also have a right to tell us not to use your data in some ways, and unless the law says we still must use it that way, we must listen to you. In fact, you have all the same ‘rights’ as adults do – this is a very good thing. There are 12 rights and you can see them here: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

This privacy notice was last updated by adults in August 2020, but some children helped us write it. It will be checked by us regularly to check it is still okay. If you think we could make it better let us know.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@justus.org.uk

You can also complain to the Information Commissioner’s Office (ICO) if you are unhappy with how we have used your information.

The ICO’s address:

Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

Review

This policy will be reviewed annually.

Adopted: August 2020

Last Reviewed: March 2024

Next Review Date: March 2025